



## IMPLEMENTATION STRATEGIES

Pick 3!

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Outreach, publications/websites, and all customer interactions should be designed around the user experience the public expects.



University of Columbia

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**Implementing Columbia F**

How does a police department deliver services to diverse communities it serves?

There is no one answer, but having a Strategic Plan, 5 of the 9 goals identified (strategies) directly involved improving:

- Improving accountability and transparency
- Strengthening community policing
- Partnering with stakeholders
- Improving communication
- Improving delivery of services

Improving service is a continual process. Additional goals - including improving recognition for the quality of its service for overall operations, and the Palmetto and making its law enforcement data

Source: CPD 2015-2019 Strategic Plan; CPD 2015-2019

With a changing population, make the ability to ask questions about the city on Facebook messenger or Twitter could help. The city could set up a live person for more complex questions. To common questions and connect to a live person for more complex ones.

Improving experience

February 12, 2019

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ng of infrastruc

The water improvement  
one a big steering  
Stone on infrastructure  
But I think we  
Should focus on the  
Canal repair aspect.

February 12, 2019

Closing Donut Holes  
Should be on  
Annexation priority.